

## Workshop: Is Email Killing Collaboration?



**Presenter:** Dan Randow, OnlineGroups  
**Location:** Rangimarie Room 2  
**Time:** 1pm – 1.50pm each day

Email is great for connecting two people. But when it's used to connect three, four or more, it quickly gets difficult. To avoid that difficulty, people avoid collaboration. This happens most days in most organisations. And yet there is no conversation about the extent or impact of this problem, and how to solve it.

This workshop opens that conversation, by addressing three questions:

- How widely and in what ways is email actually used?
- What is the impact of the use of email on collaboration?
- How can people collaborate online more easily?

Using a research instrument developed by Dan participants will be working together to identify and quantify the problems associated with the use of email, then identify ways to address those issues. The output from this process will be made available to participants at the end of the workshop, so that they can be used to solve real world problems.

## igovt IDs

**INTERNAL AFFAIRS**

*Te Tari Taiwhenua*

**Location:** Rangimarie Room 3  
**Opening Hours:** By appointment only, book at the registration desk.  
**Date and Time:** Monday 20 June, 12pm – 3pm  
 Tuesday 21 June, 10am – 2pm

The Department of Internal Affairs are issuing igovt IDs and you may be eligible, enabling you to order certificates and printouts of non-historical records via their website. Be among the first New Zealanders to have one!

Book one of the 15 minute slots at the registration desk and bring your NZ passport or NZ Citizenship Certificate, and your NZ based cell phone with you to your appointment time.

**To be eligible for an igovt ID, you must have the following:**

A current New Zealand Passport that was issued after 1 January 2004

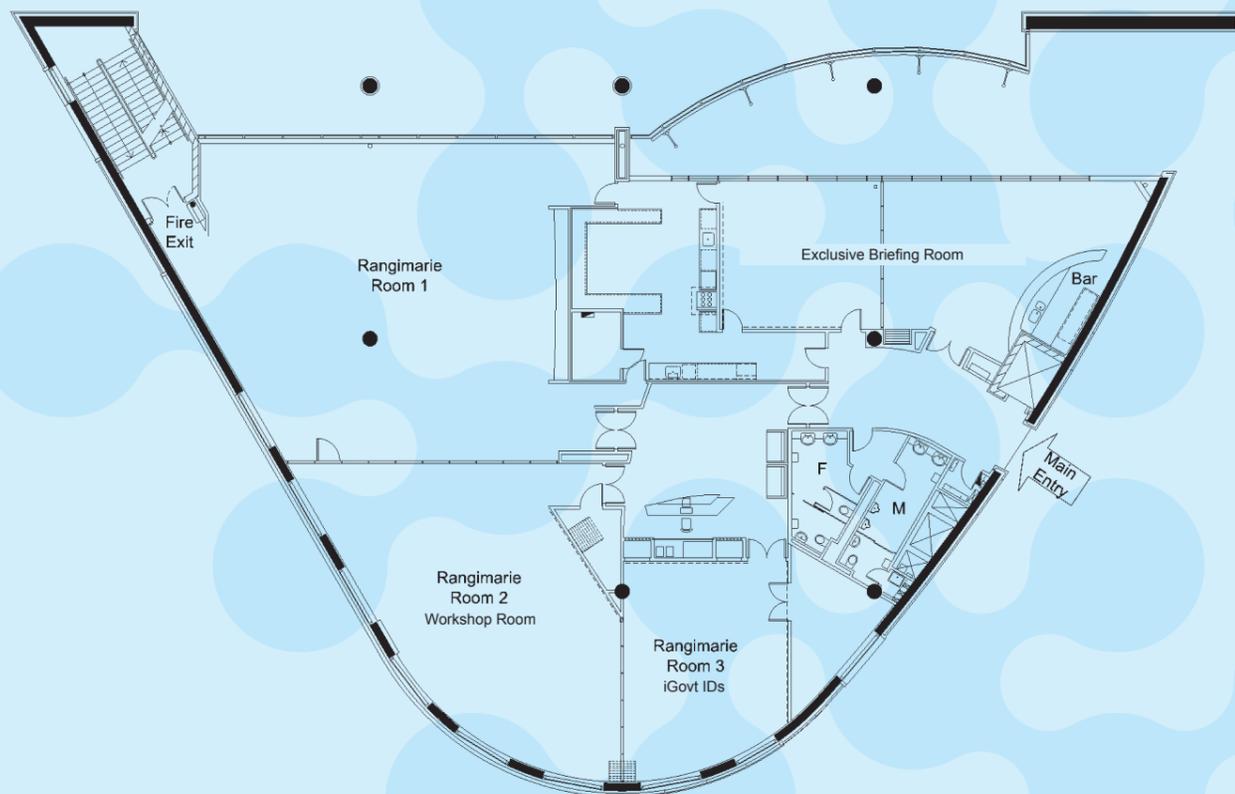
**OR**

A New Zealand Citizenship Certificate that was granted after 1 January 2004

**AND** a New Zealand registered cell phone

Please visit [www.dia.govt.nz/ivs](http://www.dia.govt.nz/ivs) for further information.

## TelstraClear Centre



The GOVIS committee would like to thank all our Sponsors of this year's conference.



connect

# GOVIS 2011 Connect Programme

Museum of New Zealand Te Papa Tongarewa  
Wellington

Monday 20 – Tuesday 21 June 2011



**EAGLE**  
TECHNOLOGY

EQUINOX IT

**Objective**



@govisnz  
#govis2011

# Monday 20 June

8:00 am	<b>Oceania Room: Registration and coffee</b>		
	Oceania Room		
8:45 am	<b>Welcome from GOVIS Committee</b>		
8:55 am	<b>Introduction to Lessons Learned from the Christchurch Earthquakes</b> <i>Facilitator: Jim Stuart-Black, Security and Risk Group, Department of the Prime Minister and Cabinet</i> <i>Jim lead Rescue Teams in Christchurch and also took a rescue team to Japan</i>		
9:10 am	<b>Working Together: First Response Agencies</b> <i>Police, Fire, Ambulance and NZ Defence Forces</i> <i>Kieren Kortegast, Manager Southern Communications Centre, NZ Police; Michael Brooke, Operations Manager, St John;</i> <i>Bill Butzbach, Director Strategic Development, New Zealand Fire Service; Kester Gordon, Senior Advisor, IT Policy group, Energy and Communications Branch, MED;</i> <i>Captain Jimmy Kerr, Officer Commanding, 4 Signal Squadron, 1 NZ Signal Regiment, NZDF</i> Discussion and wrap up		
10:30 am	<b>Morning Tea in the Oceania Room</b> <i>Sponsored by CityLink</i>		
11:00 am	<b>What's the risk? (seismologically)</b> <i>Russ Van Dissen, Geological and Nuclear Sciences, GNS and Jim Cousins, Senior Engineering Seismologist. 'It's Our Fault' Project, GNS</i>		
	<b>Getting Thru in Wellington?</b> <i>Fred Mecoy, Manager, Emergency Preparedness, Wellington Emergency Management Office</i>		
	<b>Getting Government Thru: Preparing for a Major Wellington Event</b> <i>Panel Discussion with the Presenters</i>		
12:00 pm	<b>Lunch in the Oceania Room</b>		
	Oceania Room	Rangimarie Room 1	TelstraClear Centre
1:00 pm	<b>Directions and Priorities Updates on Common Capability</b> <i>Chair: Leanne Gibson, Government ICT Council, CIO Ministry of Education</i> <b>Investment Pipeline:</b> <i>Matt Ross, Acting Director Office of the GCIO</i> <b>Online Channels and Touchpoints</b> <i>Leanne Gibson and Tina Sutton, General Manager Government Information Services, DIA</i> <b>Enterprise Software Licensing</b> <i>Nigel Prince, General Manager, Business Services, MAF and Brent Chalmers GM Government ICT Supply Management Office</i>	<b>Divide and Conquer Your User Base: Lessons from an Agency Trial With New Devices</b> <i>Craig Soutar, CIO, New Zealand Transport Agency</i> <b>Earthquake Employment Support Package: Rapid Application Delivery at its Best</b> <i>Jason Cribb, Project Manager, MSD Applications Team</i>	<b>Exclusive Briefing Room</b> Time: 12:15 – 12:45 pm <b>iOctane</b> Update on Government Common Capability Approved Process & Modelling Tools Time: 1:00 – 1:30 pm <b>Objective</b> Managing Consultations Efficiently Time: 1:40 – 2:10 pm <b>Techtonics</b> The Amazing Race Time: 2:20 – 2:50 pm <b>Equinox</b> The Industrial Revolution for Software Development
Concurrent Sessions			
1:50 pm	Break to move between sessions		
2:00 pm	<b>Directions and Priorities updates on Common ICT Capability</b> <i>Chair: Leanne Gibson, Government ICT Council</i> <b>Infrastructure as a Service</b> <i>Greg Patchell, CIO MED</i> <b>Identity Work Update</b> <i>David Habershon, CIO, MSD and Andrea Gray, Manager Identity Common Capability Programme, DIA</i> <b>Smarter Desktop</b> <i>Trudy Rankin CIO DOC and Craig Soutar CIO NZTA</i>	<b>Introducing the IRD Business Rules Centre</b> <i>Rata Kamau, Manager and Veronica O'Grady, Senior Advisor, Business Rules Centre, IRD</i> <b>Data.govt.nz: discoverable data and datasets</b> <i>Nadia Webster, Government Information Services, DIA</i>	<b>Rangimarie Room 2</b> Time: 1:00 – 1.50 pm <b>Workshop: Is Email Killing Collaboration?</b> <i>Presenter: Dan Randow, OnlineGroups</i>
3:00 pm	<b>Afternoon Tea in the Oceania Room</b>		
	Oceania Room	Rangimarie Room 1	TelstraClear Centre
3:20 pm	<b>Working With Government: a Vendor's Peculiar Perspective</b> <i>Mike O'Connor, co-founder and director of Catalyst IT</i> <b>How Government Can Work With Start-ups</b> <i>Brian Calhoun, former CEO of Silverstripe</i>	<b>IP V6 Readiness in Government</b> <i>Rob White, Solution Architect and IPv6 Solution Lead, DIA</i> <b>Sharing is the secret to Success - the Polytech platform for Back Office Development</b> <i>Sarah Heal, Information Leadership and Stephen Porteners, Whitireia Community Polytechnic</i>	<b>Exclusive Briefing Room</b> Time: 3:20 – 3:50 pm <b>Aura Software</b> iRisks - Threats and mitigations for using the iPad and iPhone in government
Concurrent Sessions			
4:00 pm	<b>Oceania Room: Closing Plenary</b> <b>The new National Plan for Cybersecurity</b> <i>Grant Fletcher, General Manager, Information Assurance and Cyber Policy, GCSB; John Harvey, Programme Manager, Government Technology Services, DIA; Alan Bell, Cyber Programme Manager, Communications and IT Policy, MED</i>		
4:45 pm	<b>Close of Day 1 and preview of next day</b>		
5:00 pm	<b>End of Day 1 wind down: Angus Room Te Papa</b>		

# Tuesday 21 June

8:20 am	<b>Oceania Room: Registration and coffee</b>		
	Oceania Room		
8:45 am	<b>Welcome from GOVIS Committee</b>		
8:55 am	<b>Opening Up Trusted Government Data: What Does It Mean?</b> <i>Kevin Sweeney, Geospatial Custodian, New Zealand Geospatial Office</i>		
9:15 am	<b>Opening Up Trusted Government Data: Understanding Your Customers' Point Of View</b> <i>Jan Pierce: General Manager Customer Services, LINZ</i>		
9:30 am	<b>Opening Up Trusted Government Data: Central and Local Government and Private Sector As Partners</b> <i>James Dempsey, Customer Services Strategy Manager, LINZ</i>		
10:00 am	<b>Morning Tea in the Oceania Room</b> <i>Sponsored by LINZ</i>		
	Oceania Room	Rangimarie Room 1	TelstraClear Centre
10:30 am	<b>Geo Mini-Stream</b> <b>Crisis Mapping in an Emergency</b> <i>Colin Klenner, The Earthquake Commission (EQC) and Matt Lythe, Eagle Technology</i> <b>The Christchurch Recovery Map</b> <i>Tim McNamara</i>	<b>Intra-government Data Sharing</b> <b>"Yes, the horses have bolted" or, "Shut the door!"; BI for policy analysis</b> <i>Jason Gleason: Prophecy</i> <b>Information Sharing in Government: a policy problem of growing importance</b> <i>Brett Coombs, Policy Advisor, Ministry of Justice</i>	<b>Exclusive Briefing Room</b> Time: 10:30 – 11:00 am <b>Techtonics</b> To Virtualise or to Vapourise Time: 11:10 – 11:40 am <b>Eagle Technology</b> Behind the Scenes - Crisis Mapping in an Emergency Time: 11:40 am – 12:10 pm <b>Eagle Technology</b> Data Insurance Time: 12:20 – 12:50 pm <b>Squiz New Zealand</b> How High Do the Piano Stairs Go? Applying Fun To User Experience? Time: 1:00 – 1:30 pm <b>Funnelback</b> Enterprise Search With Open Government Data - What Happens After The data.gov* Sites Go Live... Time: 1:40 – 2:10 pm <b>LINZ</b> The LINZ Data Service: Our Step Towards Opening Up Authoritative Data
Concurrent Sessions			
11:05 am	Break to move between sessions		
11:10 am	<b>Walking Access Mapping System</b> <i>Ric Cullinane, Walking Access Commission</i> <b>Adding the Visual 'Where' to MaoriLandonline.govt.nz</b> <i>Tobias Luetticke, Ministry of Justice</i>	<b>Experiences Using Web 2.0 to Open Up Archival Data for Reuse</b> <i>Graeme Hairsine, Public Records Office Victoria</i> <b>Photographing the Red Zone</b> <i>Moir Fraser</i>	
12:00 pm	<b>Lunch in the Oceania Room</b>		
1:00 pm	<b>Oceania Room: Government Use Of Cloud Services</b> <i>Chair: Greg Goulding, Chief Archivist, Archives New Zealand</i> <b>Survey Results on use of Cloud by Public and Private Sector</b> <i>Marie Shroff: Privacy Commissioner</i> <b>Keeping Records in the Cloud</b> <i>Patrick Power, Manager Government Record Keeping Programme, Archives New Zealand</i>		
2:00 pm	<b>Oceania Room: Making More Government Information Available?</b> <i>Chair: John Roberts, Group Manager, Government Recordkeeping, Archives New Zealand</i> <i>A freewheeling debate between Victoria University of Wellington Competition Debating teams</i> <i>Followed with pithy comment and observations from presenters and attendees</i>		<b>Rangimarie Room 2</b> Time: 1:00 – 1.50 pm <b>Workshop: Is Email Killing Collaboration?</b> <i>Presenter: Dan Randow, OnlineGroups</i>
3:00 pm	<b>Afternoon Tea in the Oceania Room</b> <i>Sponsored by CityLink</i>		
3:30 pm	<b>Oceania Room: Closing Keynote</b> <i>Chair: Julian Carver, Seradigm</i> <b>Access to Government Information: Where to From Here?</b> <i>Colin McDonald, Chief Executive, Land Information New Zealand; Chair of the Information and Data Reuse Chief Executives Steering Group</i>		
4:30 pm	<b>Conference Close</b>		
4:45 pm	<b>Post-conference wind down: Mac's Brewery, next door to Te Papa</b>		

## Christchurch Earthquake Appeal

Thank you for attending the GOVIS 2011 Conference. Your participation will help those affected by the Christchurch earthquake as \$5 from every registration is being donated to the official Christchurch Earthquake Appeal.

[www.christchurchearthquakeappeal.govt.nz](http://www.christchurchearthquakeappeal.govt.nz)

## Coffee

Barista coffee is free for everyone! We will however have collection boxes for donations to support the Christchurch Earthquake Appeal.