

Day 3 - Friday 22nd May 2009 - Rethinking the Organisation

07:30 - 08:30	Registration			
08:45 - 09:00	Welcome - Mike Pearson, GOVIS President			
09:00 - 09:45	KEYNOTE: Tom Steinberg , Founder and Director, mySociety, United Kingdom The top 5 internet priorities for any government as of 2009 (Presenting by Video)			
09:45 - 10:30	KEYNOTE: Elizabeth Churchill , Principal Research Scientist at Yahoo! Research, USA Beyond the hype of FLICKTWITFACESPACE: moving from lightweight awareness online to embodied encountering and close collaboration			
10:30 - 11:00	MORNING TEA			
	Microsoft Theatre Information	Civic 1 Technology	Civic 2 People	Square Affair
11:00 - 11:45	Work Anywhere Anyhow - the Agile Desktop	Connecting and communicating into the future with cloud computing	Enterprise 2020: The organisation, but not as we know it	It's Your Information and These Are Your Services
11:45 - 12:30	Providing a learner-centered training platform	Getting Your Head In The Cloud	Better Together - Plunket's plan to create a common communications infrastructure	Delivering an Organisation-Wide KM Strategy
12:30 - 01:30	LUNCH			
01:30 - 02:15	Inter-Agency Collaboration Online	Unlocking huge potential cost savings through hosted services	Department of Labour experience with an On-line Vision & Values Forum	Experiences implementing changes to how people access BDM information
02:15 - 03:00	Unifying Your Business Communications	The Ministry of Foreign Affairs and Trade (MFAT) Delivers Secure Flexibility to Staff	A new collaborative intranet, from start to user-testing, launch and beyond...	Keeping pace? personal information handling by government today
03:00 - 03:30	AFTERNOON TEA			
03:30 - 04:15	KEYNOTE: W. David Stephenson , Stephenson Strategies, USA Democratizing Data to Transform Government, Business and Daily Life			
04:15 - 05:00	KEYNOTE: Nat Torkington , Kiwi Foo Camp, New Zealand Government Services of The Future			
05:00 - 10:00	Conference Function Sponsored by Check Point Software Technologies			

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User-Centred Government
More than meets the eye

Pocket Programme

Wellington Town Hall, Wellington, NZ
20-22 May 2009

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CONSULTING GROUP

Day 1 - Wednesday 20th May 2009 - E-Government

07:30 - 09:00	Registration			
09:00 - 09:20	Welcome - Mike Pearson, GOVIS President			
09:20 - 09:45	KEYNOTE: Hon Dr Richard Worth MP , Minister of Internal Affairs, Minister for Land Information			
09:45 - 10:30	KEYNOTE: Edwin Bruce , State Services Commission Let's not reinvent the wheel			
10:30 - 11:00	MORNING TEA Sponsored by AISCORP			
	Microsoft Theatre	Civic 1	Civic 2 RMAA Stream	Square Affair GIS Stream
11:00 - 11:45	State Sector Interoperability - what is it, how can we do it and why bother?	Risks and Pitfalls of Online Government	User centred government: the longer term perspective	Enterprise GIS Deployment
11:45 - 12:30	Fostering a Culture of Innovation in Public Sector	User Centred Identity Management - from standards to deployment	Information Management as Shared Services	TED TALKS
12:30 - 01:30	LUNCH			
01:30 - 02:15	Building a Person-Centric Health System	Publishing government information for the Web 2.0+ era. Make it open - make it semantic	Designing for the Enterprise, implications for user centered government	Establishing a Shared Imagery Network for Central and Local Government
02:15 - 03:00	Working without walls	Enterprise Architecture as an Enabler of User Centred-Government	Using Information Design to Build Adoption	NZ Transport Agency Video Viewer
03:00 - 03:30	AFTERNOON TEA			
03:30 - 04:15	Connecting communities with Smartcard technology	Collateral Damage Brewing inside e-Government?	"So you've rolled out your EDRMS - Now What?"	Citizen Services Workshop
04:15 - 05:00	How many CIOs does NZ need?	The National Broadband Map: They have broadband where?! What about us?	Join the "dots" revolution	
05:00 - 07:00	Welcome Function Sponsored by Objective Corporation			

Day 2 - Thursday 21st May 2009 - Service Delivery/GOVT 2.0

07:30 - 08:30	Registration			
08:45 - 09:00	Welcome - Mike Pearson, GOVIS President			
09:00 - 09:45	KEYNOTE: Fergus Hogarth , Manager, Information & Knowledge Management, Department for Families & Communities, Government of South Australia From one blog to eDemocracy. A journey too far?			
09:45 - 10:30	KEYNOTE: Stephen Collins , Founder, acidlabs, Australia Public engagement. Public empowerment.			
10:30 - 11:00	MORNING TEA Sponsored by Sun Microsystems			
	Microsoft Theatre	Civic 1 User-Centred Design	Civic 2	Square Affair
11:00 - 11:45	Public services through the eyes of New Zealanders	Convenience is king - Transforming user-centred government from the industrial age to the information age	Harnessing the benefits of a passionate community - adopting open source to lift ICT capability & capacity in NZ	Leaving officiaese behind - how NZ organisations are taking on the challenge of plain English
11:45 - 12:30	The Sisyphean Challenge of Transforming Government	Delivering identity management - lessons learned in the education sector	Shaping Future Organisational Success via Performance & Results	Organising Your Content: Tools, Tips, & Lessons Learned
12:30 - 01:30	LUNCH			
01:30 - 02:15	NZ government on the Internet: strategy & the online experience	Web 2.0 enabled through Open Source	Managing your projects, programmes & portfolios via the web	Changing mindsets: How Statistics NZ has redeveloped its audience model
02:15 - 03:00	Understanding how to leverage technology to reduce travel costs	Same time, different channel	User-centred government Fisheries Plans & the NZ Fisheries Website	User testing your documents; best practice for your target audience
03:00 - 03:30	AFTERNOON TEA			
03:30 - 04:15	Taking Public Participation online - a practical guide to tool selection & risk management	User-centred Government in the UK: Directgov & the User Experience	Not just services - citizens can do policy too!	TED TALKS
04:15 - 05:00	Facebook.govt, an engaged, involved & informed NZ	Giving users a greater voice - Our experience with interface design & agile development		Secured Content Delivery - The OCTOPUS platform
05:00 - 07:00	Happy Hour Sponsored by CityLink Ltd			